



EXECUTIVE EXCELLENCE DEVELOPMENT PROGRAM: CREATING PASSION AT WORK

ILM, UK



1000120327

Introduction

This program aims to elevate competencies to enhance self-effectiveness and be able to deal with work challenges. Participants will acquire new knowledge, skills and behaviors in critical areas of leadership. It is often passion that compels leaders and employees to go the extra mile, with total conviction and belief, wanting to lead and do a great job. It is passion that allows every leader to really care and listen to the concerns of their subordinates and stakeholders. It is passion that allows leaders to get out from their comfort zone and stretch themselves to become great.

Learning Outcome

- Define effective and ineffective leadership styles
- Explain factors that contribute to intrinsic and extrinsic motivation
- Describe tools and techniques for employee engagement and development
- Handle difficult interaction and conflict for better results
- Explain practices that can lead to creating passion at work

Designed for

- Mid-Level Staff
- Team Leaders
- Supervisors
- Executives

Learning Approach

Short lectures with experiential learning activities

This programme is ILM UK, certified.



Content

Topic 1:

People Management

- Define Leadership
- Leadership Qualities
- Follower Diagnosis
- Four Levels of Development

Topic 2:

Emotional Intelligence (EQ) in Leadership

- The Five Dimensions of EQ
- Developing EQ Leaders
- Ownership and Followership
- EQ for Team Development
- Commitment to Resolve Issues

Topic 3:

Employee Engagement and Motivation

- Autonomy
- Purpose/Passion
- Capability/Competency

Topic 4:

Handling Difficult Interaction

- Creative Ways of Managing the Younger Generation of Workers
- Dealing With Difficult Interactions
- Managing Conflict



Duration

| 2 days



Time

| 9.00am – 5.00pm



Facilitators

| Letchumanan Subramaniam
| Samsudin Abdul Rahman



Fee

| RM2,600



Mode of Delivery

| Remote Online Learning

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