FRONTLINE LEADERSHIP
DEVELOPMENT PROGRAMME

Introduction

The Leadership Development Program (FLDP) is designed to provide participants with the knowledge and skills they need to successfully advance to the next level of leadership role. The program focuses on three dimensions: managing self, managing others and managing the business. The skills and lessons from each dimension combined shall leave participants with a holistic, actionable understanding of how to be effective leaders.

Through case studies, lectures, interactive exercises, video session discussion, work-based assignments and follow up coaching support, participants will examine the challenges and opportunities for advancement and apply the leadership tools and techniques as soon as they return to work.

Learning Outcome

- Understand the business environment in which the people operate, including the key issues that affect it
- Identify factors hinder and contribute to personal effectiveness
- Explore inclusive leadership, team dynamics and communication
- Engage in coaching and mentoring conversations confidently with for performance excellence
- Create positive energy, ignite passion, and foster a work environment that thrives on personal motivation, adaptability and collaboration

Designed for

The Leadership Development Program is tailored for mid-level staff who is seeking to be successful in their leadership role.

Learning Approach

Experiential Learning Activities, Reflective Peer to Peer Dialogue, Exercises, Inquiry Based Learning, Diagnostic Questionnaires and Action Planning.

Assessment Tools

- MBTI
- Leadership Competency Assessment

Content

Topic 1: Leading Self
- Business, Values, Change in Organizational Context
- Personal Effectiveness & Productivity

Topic 2: Leading Others
- Leading and Managing Teams
- Effective Communication
- Managing Conflict
- Feedback and Coaching

Topic 3: Leading the Business
- Stakeholder Engagement
- Transformational Leadership
- Motivation (Extrinsic & Intrinsic)
- Problem Solving & Decision Making

⏳	**Duration**	5 days
🕐	**Time**	9.00am – 5.00pm
👤	**Facilitators**	A. Subra Karen Ong Letchumanan Subramaniam Prof Junbo
💲	**Fee**	RM6,500
👥	**Mode of Delivery**	Face to Face / Remote Online Learning

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